PTC/SB/15 (07.06)
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RESCISSION OF PREVIOUS

NONPUBLICATION REQUEST

(35 U.S.C. 122(b)(2)(B)(ii)) and, if applicable,

NOTICE OF FOREIGN FILING (35 U.S.C. 122(b)(2)(B)(iii))

Send completed form to:

Mail Stop PG Pub Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Fax: (571) 273-8300 Application No. 10/810,910

Filing Date: March 26, 2004

First Named Inventor: Julio J. Hemandez

Title: ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS WITH A WORKBENCH

Atty Docket Number: 60021-379701

Group Art Unit: 3623

Examiner: Unassigned

A request that the above-identified application not be published under 35 U.S.C. 122(b) (nonpublication request) was included with the above-identified application on filing pursuant to 35 U.S.C. 122(b)(2)(8)(i). I hereby rescind the previous nonpublication request.

If a notice of foreign or international filing is or will be required by 35 U.S.C. 122(b)(2)(B)(iii) and 37 CFR 1.213(c), I hereby provide such notice. This notice is being provided no later than forty-five (45) days after the date of such foreign or international filing.

If a notice of subsequent foreign or international filing required by 35 U.S.C. 122(b)(2)(B)(iii) and 37 CFR 1.213(c) was not filed within forth-five (45) days after the date of filing of the foreign or international application, the application is ABANDONED, and a petition to revive under 37 CFR 1.137(b) is required. See 37 CFR 1.137(f)

8-21-06

Date

612.607.7340 Telephone Number Signature

Rudolph P. Hofmann Typed or Printed Name

This request must be signed in compliance with 37 CFR 1.33(b).

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being facsimile transmitted to the USPTO (Fax. No. 571.273.8300) or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

Name (Print/Type)

Janet Byrne

Signature

Janel Bying

Date:

8-21-06